



Duncan Marks' background in operational efficiency was first developed working to bring on-line the world's largest destination entertainment resort complex, Walt Disney World. His customer service managerial skills were honed over several decades in various industries, including gaming, call centers and credit reporting.

Duncan held the position of Director of Operations for the San Diego County Apartment Association where he increased membership, advertising & expo sales and resident credit reporting revenue during his tenure.

Duncan serves as the Operations Manager for ista North America's MHP division, ensuring accuracy and on-time delivery of resident utility billing service for nearly 1,000 customers throughout the United States.